Client Agreement

MIT Class: Principles and Practice of Assistive Technology

September 2011

MIT class 6.S196, Principles and Practice of Assistive Technology, is a 15-week long subject in which small teams of 2-3 students work with clients from the community. Each team works with a client to understand the client's needs and desires, and develop a series of ideas about assistive technology that may be useful to the client. Team activities begin in the middle of September, and run through the middle of December.

This form helps the client and the student team members agree on their expectations for working together. Please discuss it and fill it out *together with your client*, then return it to the PPAT staff.

For the Student Team Members to Read and Sign:

We, the undersigned student team members, understand and commit to the following:

- We will meet regularly with the client, for 1-2 hours every 1-2 weeks;

- We will do our best to listen carefully and respectfully to, and communicate effectively with, the client; and

- We will try hard to understand the client's needs and preferences, and to develop an assistive technology that the client will find useful.

Team member signature: _____ **Date:** _____

Team member signature: _____ **Date:** _____

Team member signature: _____ **Date:** _____

For the Client to Read and Sign:

I, the undersigned client, understand and commit to the following:

- It is my own, voluntary choice to work with the students this term.

- I will meet regularly with the students, for 1-2 hours every 1-2 weeks.

- I will tell the students about the activity or task that I wish to do more effectively, and about my needs and preferences.

- I will listen carefully to the students' questions and ideas, and consider carefully any sketches or prototype solutions that they share with me, and respond frankly and constructively.

- I understand that, while the students will try very hard to understand my needs and preferences, and to develop an assistive technology that is useful for me, they may not manage to produce a complete solution before the end of the term.

Client signature: _____ **Date:** _____