

Bu-Bu-Bu-(communication)*-BINGO!

Things to try when your team is stuck!

<i>Frame: lead with your intention or concern</i>	<i>Ask questions to understand more fully</i>	<i>Listen with more curiosity</i>	<i>Try on another point of view</i>	<i>Get more information</i>
<i>Ask for useful feedback</i>	<i>Offer useful feedback</i>	<i>Tell them something you're not sure about</i>	<i>Make a request</i>	<i>How might someone else handle this?</i>
<i>Find common ground</i>	<i>Define a specific, measurable goal</i>	<i>Do what someone else would do</i>	<i>Have a higher purpose</i>	<i>Find out about each other</i>
<i>Take a break &/or eat!</i>	<i>Anticipate and pre- emptively answer questions</i>	<i>Change your point of view (make it good/bad, right/wrong....)</i>	<i>Team against the problem! (not team member against team member)</i>	<i>Withhold judgment</i>
<i>What needs planning?</i>	<i>Make a proposal</i>	<i>What part can you own?</i>	<i>What might they think is important?</i>	<i>Tease out fact from assumption.</i>

* Title thanks to Will Drevo, '13

The four conversations of collaboration

What really matters?
(values, context, long-term objectives)

How are our relationships?
(trust, empathy, openness)

Where are we going?
(goals of this project, planning)

What do we need to do now?
(tasks, actions)